



## Product End of Life Announcement

Effective November 15th, 2018

### **RocketPort USB Serial Hub III 8-Port**

As a supplier to our many valued customers, Control Corporation makes every effort to assure long-term availability of our range of industrial communication products. Despite best efforts to manage the product life cycle, however, on rare occasions and especially in the case of very mature products, we are sometimes faced with situations where a key component becomes unavailable with little or no notice. Such an issue has recently come to our attention concerning a component used in the RocketPort USB Serial Hub III 8-Port (98296-8), a product that we have maintained in our product line for over a dozen years.

This notice is being issued to advise our customers that, due to the component issue, Control is announcing the end of life and end of sale for the RocketPort USB Serial Hub III. A full range of replacement serial communication products are available including in-server, Ethernet, and USB-attached options.

Please contact your Control sales representative to discuss migration options and free evaluation models. For customers looking for the most direct replacement, Control recommends the RocketPort USB Serial Hub II 4-Port (98295-1). Two of these may be connected to a PC to offer eight serial ports and for a limited time Control will be offering a discount on these models for customers of the 8-port USB Serial Hub III.

Please contact your Control sales representative to discuss migration options and free evaluation models.

Sincerely,

David Boldt  
Director, Product Management